

Policy Clarification

Supplemental Nutrition Assistance Program – All

PFS-22222-578

Submitted: June 30, 2025

Agency: CAOs

Subject: National Accuracy Clearinghouse (NAC) Alert Disposition Direction

Question: 1) What date should be used for “benefits denied” and “benefits approved” in the DX-15 hit?

2) Can I update a DX-15 hit that has had a final disposition entered?

Response By: DFPPM

Date: July 22, 2025

Question 1: For “Benefits Denied”, the final disposition date would be the date the worker makes that decision and denied benefits. For “Benefits Approved”, the final disposition date would be the “benefits start date” which the worker should set to a future date. Incorrectly entering these dates could cause incorrect issuances for Pennsylvania (PA) or other states on the NAC.

For example, a hit is received on July 15 and the County Assistance Office confirms that benefits are closing in the other state effective July 31. The Income Maintenance Caseworker (IMCW) takes action and opens Supplemental Nutrition Assistance Program benefits in PA effective August 1, then August 1 should be entered as the “benefits start date”.

Question 2: Once a final disposition has been entered, the DX-15 hit can no longer be updated because it is closed. Doing so will result in a system rejection by the NAC database because the hit has already been closed. IMCWs should double check that the information is correct before submitting since they will not be able to make changes after submission.